

**SCRUTINY - ECONOMY & RESOURCES 2021/22 QUARTER 2**

Appendix 1

Indicator	Title	Format	Reported	What is best	2018 / 2019	2019 / 2020	2020 / 2021	2021/22 - Q1	2021/22 - Q2	Target	Qtr 2 compared to Qtr 1	2020/21 Qtr 2	2021/22 compared to 2020/21
CUL 080a	Town centre footfall weekly average	Number	Monthly	Higher	No data available	No data available	139,536	274,600	283,165	NA	↑	224,602	↑
ECI 104	% of major planning applications decided within 13 weeks or within agreed time (EoT)	Percentage	Quarterly	Higher	93.6%	87.1%	80.0%	100.0%	100.0%	NA	↔	80.0%	↑
ECI 105	% of non major planning development decisions within 8 weeks or within agreed time (EoT)	Percentage	Quarterly	Higher	86.8%	87.4%	76.4%	90.1%	92.8%	NA	↑	87.6%	↑
ECI 106	24 months to date % of non major planning development decisions within 8 weeks or within agreed time (EoT)	Percentage	Quarterly	Higher	86.6%	88.8%	86.7%	87.0%	86.4%	NA	↓	88.8%	↓
ECI 321	Monthly unemployed claimant count	Percentage	Monthly	Lower	4.2%	4.8%	7.2%	6.3%	5.6%	NA	NA	7.0%	NA
ECI 327	Employment rate – all people economically active	Percentage	Annually	Higher	75.6%	81.5%	81.1%	No data available	No data available	NA	NA	No data available	NA
ECI 329	Average annual income - Darlington residents	£	Annually	Higher	£21,867	£23,520	£24,146	No data available	No data available	NA	NA	No data available	NA
ECI 330	Average annual income - Darlington employees	£	Annually	Higher	£22,675	£23,658	£23,299	No data available	No data available	NA	NA	No data available	NA
ECI 401	New homes delivered against annual target	Number	Quarterly	Higher	627	537	545	145	277	277	NA	227	↑
FHR 001	Number of FTE working days lost due to sickness (excluding schools)	Average Days	Monthly	Lower	8.3	8.7	6.7	1.7	3.8	3.5	NA	3.3	↓
FHR 003	Number of reportable employee accidents / ill health	Number	Quarterly	Lower	8	4	3	3	5	NA	NA	2	↓
FHR 008	Number of complaints upheld by the Local Government Ombudsman/Housing Ombudsman	Number	Quarterly	Lower	12	6	5	2	4	NA	NA	2	↓
FHR 009	Number of complaints upheld by the Information Commissioners Office	Number	Quarterly	Lower	1	2	1	2	2	NA	NA	1	↓
FHR 019	Staff turnover - Voluntary Leavers	Percentage	Quarterly	Lower	7.3%	7.1%	6.6%	1.8%	4.9%	NA	NA	3.2%	↓
HBS 002	Amount in £s of Council Tax arrears collected	£	Monthly	Higher	£1,463,946	£1,243,505	£1,234,774	£222,249	£806,156	£375,000	NA	£526,908	↑
HBS 003	Amount in £s of Housing Benefit overpayments recovered	£	Quarterly	Higher	£1,129,882	£939,792	£646,397	£149,464	£269,196	£300,000	NA	£310,083	↓
HBS 009	% of Council Tax collected in year	Percentage	Monthly	Higher	96.0%	96.2%	95.8%	26.7%	52.1%	52.7%	NA	52.7%	↓
HBS 010	% of Business Rates collected in-year	Percentage	Monthly	Higher	97.7%	99.4%	97.1%	27.0%	53.5%	54.2%	NA	58.1%	↓
LGP 008	Contracted spend as a % of total non-salary spend	Percentage	Quarterly	Higher	75.7%	86.7%	86.6%	85.9%	84.9%	NA	↓	87.4%	↓

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REG 301	Environmental Health : % of food premises which are inspected within the financial year in which they are due	Percentage	Annually	Higher	92.7%	94.1%	18.1%	No data available	No data available	NA	NA	No data available	NA
REG 308	Environmental Health: % of premises broadly compliant for food hygiene	Percentage	Annually	Higher	97.6%	96.1%	97.7%	No data available	No data available	NA	NA	No data available	NA
REG 312a	% of noise complaints investigated and completed within 6 weeks of the date of receipt (except where diary sheet returned)	Percentage	Quarterly	Higher	94.4%	95.5%	97.7%	96.3%	96.0%	NA	↓	97.3%	↓
											Better than =		↑
											Not as good as =		↓
											The same as =		↔